



ARGIS is moving to a new commercial insurance system!

At the end of November, ARGIS is commencing the move to a new system for our commercial and rural business. The change is the second stage of a project commenced last year to rationalise existing systems into one insurance system that can be used by all of Calliden's businesses. The system chosen is the latest version of Sirius which is a proven system built by SSP in the UK. Sirius is one of the newer insurance systems on the market and is already used by companies in our region.

Why a new system?

The key objective of this project is to replace old legacy systems with one modern underwriting system. This will improve efficiency, enable better servicing for you and your clients, provide better information to manage our business and, enable us to deliver product changes and new products faster to the market.

What is happening?

The system used presently by ARGIS commercial and rural business is called Genisys. At the end of November the first step in replacing Genisys will be taken by implementation of the Sirius system for the writing of new ARGIS Commercial Pack business. This step will be followed early in the New Year with the conversion of all existing business and ARGIS products from Genisys to Sirius.

Will policy numbers be changing for new Commercial Packs?

Yes.

Commercial pack new business written into Sirius from 30th November will receive an alphanumeric policy number in the following format.

An example is:

AD 300012345BUSP

Will policy numbers change for existing business and other ARGIS products in December?

No.

Existing policies and new business written for all other ARGIS products will continue with the current policy numbers until the next step in the Genisys to Sirius conversion early in the new year. A communication will be issued to you at that time to explain the changes you will see for existing business post conversion.

Protecting Regional Australia

www.argis.com.au

ARGIS Limited (ABN 85 063 244 995) (AFSL 238275)

467 Kiewa Street,
PO Box 828, Albury NSW 2640
Phone: 02 6051 2611
Fax: 02 6051 2635

Level 1/462-464 Peel Street,
PO Box 1878, Tamworth NSW 2340
Phone: 02 6767 2100
Fax: 02 6767 2199

Unit 7, 120 Russell Street,
PO Box 613, Toowoomba QLD 4350
Phone: 07 4688 2900
Fax: 07 4688 2999

Level 1, The Realm, 18 National Circuit
Barton ACT 2600
PO Box 4315, Manuka ACT 2603
Phone: 02 6198 3412
Fax: 02 6198 3333



Will there be any changes to end of month statements?

Yes.

For December business conducted with ARGIS you will receive two statements. One for any new business written for the ARGIS Commercial Pack product in December, and a statement for all other ARGIS business transacted in December.

The statement covering any new commercial business written in December will be different to standard ARGIS statement. The "old" 9 digit account number will be referred to as "account code" and will be replaced with a new six digit number commencing with 100.

Example of an account code: 100123

Any new policy transactions for commercial pack from 30th of November will display all statutory charges and commission in their respective columns on the new statements.

The statement for all existing business and other products during December will be presented as usual, with no change.

Will any documentation sent to me look different for new commercial pack business written in December?

Yes.

There is a new look policy certificate / schedule. See attached for examples of these.

How about claims?

There are no changes impacting you for claims.

What do I need to do?

Apart from understanding and using the new policy numbers, there is no specific requirement to change how you liaise with Calliden. Simply keep doing what you have been doing to date.

Who is the best person to talk to if I have problems?

Please speak to your Development Manager.

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New Business Certificate

ARGIS Test Broker
123 Dean Street
Albury NSW 2160

Insurer: Calliden Insurance Limited
ABN : 47 004 125 268 AFSL : 234438

Underwriting Agent : ARGIS Limited
ARBN : 063 244 995 AFSL : 238275

Level 1
467 Kiewa Street
Albury NSW 2640
T (02) 6051 2611
F (02) 6051 2635

What You Have Told Us

The following information has been used as the basis for your application for this contract of insurance. Please review the information and advise ARGIS Test Broker immediately if any of the details are incorrect or incomplete in accordance with your duty of disclosure.

Policy	ARGIS Commercial Insurance
Policy Number	AD300004346BUSP
Issue Date	13/11/2009
Expiry Date	13/11/2009 at 4pm
Attachment Date	13/11/2008
Insured	XYZ Pty Ltd
Intermediary	ARGIS Test Broker
Business Description	Insurance Broker
Property Owner Only	No

Premium	\$	1,012.50
Fire & Emergency Services Levy	\$	185.26
GST	\$	119.78
Stamp Duty	\$	118.59
Total	\$	1,436.13

Premium displayed is inclusive of Terrorism Levy

Situation Dean St ALBURY NSW 2640

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New Business Certificate - XYZ Pty Ltd

AD300004346BUSP

Business Name: XYZ Pty Ltd
Business Description: Insurance Broker

Property Cover Section

Sum Insured

Buildings	\$500,000
Contents	\$150,000

Applicable Excesses

Standard Excess	\$	250
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Note: Additional or Voluntary Excesses are cumulative to any other excesses that may apply.

Premium	FESL	GST	SD	Total
\$ 487.50	\$ 185.26	\$ 67.28	\$ 66.60	\$ 806.64

Glass Cover Section

External Glass	Double front
Internal Glass	Replacement Value

Applicable Excesses

Standard Excess	\$	250
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Note: Additional or Voluntary Excesses are cumulative to any other excesses that may apply.

Premium	FESL	GST	SD	Total
\$ 250.00	\$ 0.00	\$ 25.00	\$ 24.76	\$ 299.76

Broadform Liability Cover Section

Property Owner Only	No
	Limit of Liability
Broadform Liability	\$10,000,000
Property (belonging to a client or customer) in your Physical or Legal Control as per exclusion 28 (g)	Standard Policy Benefit

Applicable Excesses

	\$	250
Damage to Underground or Overhead Services Excess	\$	1000

Note: Additional or Voluntary Excesses are cumulative to any other excesses that may apply.

Premium	FESL	GST	SD	Total
\$ 275.00	\$ 0.00	\$ 27.50	\$ 27.23	\$ 329.73

INTERESTED PARTIES

Interested Party	Nature of Interest	Policy Section
1 ABC Bank	Mortgagee	Fire

ENDORSEMENTS / SPECIAL CONDITIONS

Endorsements

No Policy level Endorsement details specified for this policy

Special Conditions

No Special Condition details specified
